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Microsoft 10-184

US MS-03-010 Microsoft CRM Installation and Configuration v. 1.2

Q&A

DEMO Version

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Technical and Support Team
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QUESTION NO: 1

Which of the following True statements regarding Microsoft CRM's underlying physical database?

- A. The platform layer directly access the physical database.
- B. The application code has direct access to the physical database.
- C. The metabase is programmatically generated from the physical database
- D. Modifications made directly to the physical database can potentially damage not only the application, but the database itself.

ANSWER: C, D

QUESTION NO: 2

What is meant by Organization access for a given record type and privilege?

- A. Organization Access has no access restrictions.
- B. Organization Access is the most restrictive of all access rights.
- C. A user can perform the action associated with a privilege and record type on any record in the organizational hierarchy, regardless of the user that owns the record.
- D. A user can perform the action associated with a privilege and record type on any team-owned record in the organizational unit.

ANSWER: A, C

QUESTION NO: 3

After successfully installing Microsoft CRM, it is important that you run ChrystalAdmin. What is the major function of ChrystalAdmin?

- A. It changes the Crystal Admin password.
- B. It launches the Crystal Configuration Manager.
- C. It initialize Crystal Enterprise for Microsoft CRM.
- D. It makes Crystal APS run at startup.

ANSWER: A